

Territory-wide System Assessment 2011
Secondary 3 English Language

Tapescript Part 1 (9EL2 / 9EL3)

Narrator: *Mrs. Wong and her family are planning a trip to Vancouver, Canada. Mrs. Wong is at the travel agent's office discussing the trip with Mr. Chan, the travel agent.*

Listen to the dialogue and fill in the travel plan. The dialogue will be played twice. Do as much as you can the first time and answer all questions the second time. You now have 30 seconds to read the questions. (*music 30 secs.*)

The dialogue will begin now.

[Travel agent: All right, Mrs. Wong, I have the information ready for your family's flight from Hong Kong to Vancouver, Canada. You want to leave on August the 2nd and return on August the 20th. Is that right?

Mrs. Wong: Yes, that's correct. I hope you remembered that we want to transfer airlines to Vancouver in Tokyo and not Seoul. It's a much shorter flight.

Travel agent: Don't worry. You will be transferring airlines in Tokyo to get to Vancouver. Now here's your travel plan. By the way, please remember to follow the baggage limit set by the airlines.

Mrs. Wong: OK. We will.

Travel agent: Now, you will be leaving Hong Kong, August the 2nd at 8:30 am and will arrive at Tokyo airport at 12:15 pm. Your next flight is about four and a half hours later, so you will have a chance to do some shopping, if you like. There are many duty-free shops at the airport.

Mrs. Wong: Oh good. I know Mr. Wong won't like that, but I will.

Travel agent: OK. When you leave Hong Kong you will be flying on West Pacific Airways. Your flight number will be WP434. Keep in mind that it's important you check in two hours before your flight.

Mrs. Wong: *Two* hours before the flight? Do we have to check in that early?

Travel agent: Yes, you do, if you check in at the Airport Express station in Central. However, you can go to the airport and check in later at the West Pacific Airways counter if you wish.

Mrs. Wong: All right. We'll keep that in mind.

PAUSE (3 secs)

Travel agent: OK. Now for your next flight. You will leave Tokyo, Monday evening, at 4:45 pm, on Canadian North Airways for Vancouver. The flight number will be CA eight-zero-one. Since you are only transferring airlines, you can check in half an hour before your flight.

Mrs. Wong: Oh, that's fine. It gives us more time to look around the airport. Mr. Wong would even have time to get a foot massage.

Travel agent: However, even if you're only transferring airlines, you will have to go through another baggage-check. The airport security measures are very tight for flights to Canada. For security purposes, all your baggage must be checked again before you can go on to Vancouver.

Mrs. Wong: Oh well, I suppose we don't have much of a choice, do we?

Travel agent: Don't worry. I'm sure the security check won't take long. Your flight will be arriving in Vancouver at 9:35 am.

Mrs. Wong: OK. How about the rental car my husband wanted you to reserve?

Travel agent: Yes. You can go to the airport terminal office of *Goodwill*, the car rental company, and give them your reservation number: A-1-8-P-D.

Mrs. Wong: Thank you, Mr. Chan.

Travel agent: My pleasure, Mrs. Wong.]

Narrator: Now listen to the dialogue again. {Repeat []}

Narrator: You have 30 seconds to check your answers. (*music 30 secs.*)

This is the end of Part 1.